



Nancy Hickey

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Nancy Hickey is an **experienced director and executive** with demonstrated ability to build alliances, lead change and consistently deliver mission-critical results.

As SVP and Chief Administrative Officer of Steelcase Inc., Nancy was responsible for a broad and diverse group of global functions including information technology, real estate and facilities, talent management, international shared service centers, sustainability strategy corporate and employee communications corporate and community relations.

Nancy **led multiple restructuring projects that yielded roughly \$300 million annually** in the wake of a 40 percent industry recession in 2001-04 to reposition the company while expanding globally.

She also **managed the expansion, operation and performance of shared services business centers in Kuala Lumpur, Malaysia; Monterrey, Mexico; and Cluj, Romania**, to generate \$15 million-\$20 million savings annually and provide improved service to external and internal customers.

She began her career at Steelcase in sales, advancing to the role of regional manager for New England. In 1994, she assumed became VP of Dealer Alliances, leading the independent dealer distribution network of 450 businesses in NA.

Nancy retired from Steelcase in 2014 after a 28-year career. She **serves as a director on the board of Meijer Inc.**, where she chairs the Compensation and Organization Committee. She is also a **director of Fifth Third Bank – West Michigan**.

Nancy also **chairs the board of the nonprofit West Michigan Center for Arts & Technology**, which provides career training for adults and arts and technology programs for high school students. She is a **director and chair of the Long Range Planning Committee of the Frederik Meijer Gardens and Sculpture Park**.

Nancy enjoys mentoring people to help them attain their goals and grow as successful business leaders and individuals. She resides in Grand Rapids, Michigan with her husband Gerard and enjoys traveling, staying fit, and reading.

Board Bio

For more information contact

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